

#### Markus Lentzler





- > Architect
- ➤ Focus: Real Estate
- ➤ Business Mediator
- ➤ Mediation Supervisor
- ➤ Managing Director ECE
- ➤ Chairman of IPD Competence Centre

#### Current industry trends



Building price increases	BIM
High capacity utilisation	Technisation   Digitalisation
Predictive maintenance	Lean management
Authority Management	Cradle to Cradle
Climate protection goals   Building certification	Settlement models

#### Risk management public sector

Construction cost increases and delays







#### Fields of action identified



Strong project management	Reliable demand planning				
Forecasting and estimation of project risks	Reliable date and cost statements				
Selection of the best partners	Fast reaction in case of planning and construction process disturbances				
New partnership-based contract models	Streamlined internal procedures				
Adequate equipment Federal Building Administration					

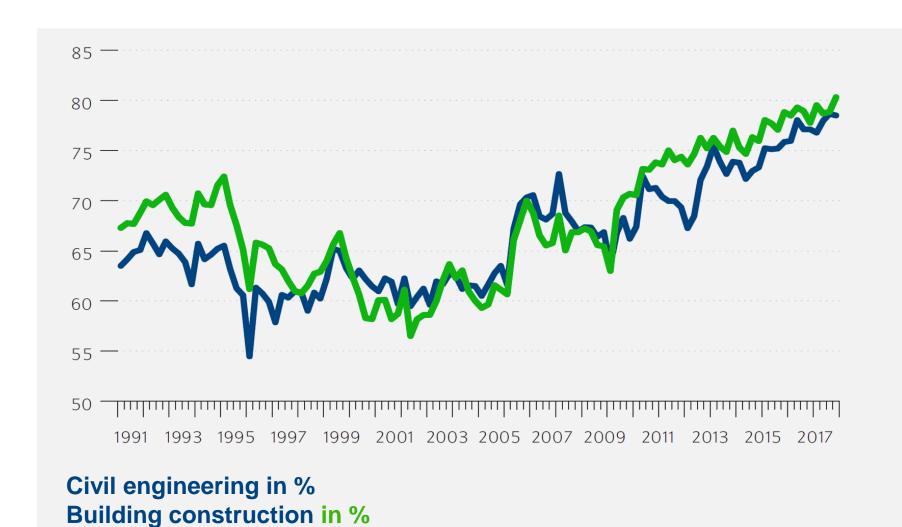
# More findings on the German construction industry

or

"Is there a need for action?"

#### Capacity utilisation in the construction industry at a record high





The capacity utilisation rate is also high by historical standards.



#### Quality

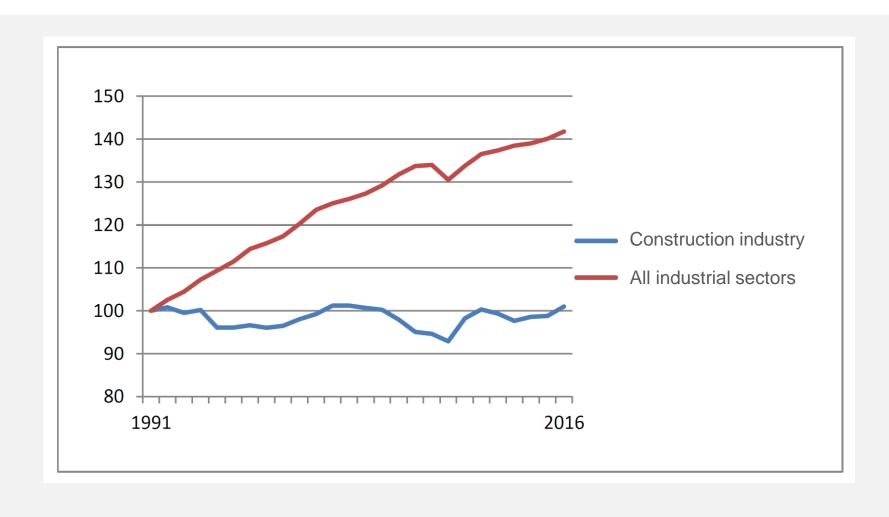


"Construction industry causes 14.9 billion defect costs in 2017"

#### **Productivity**

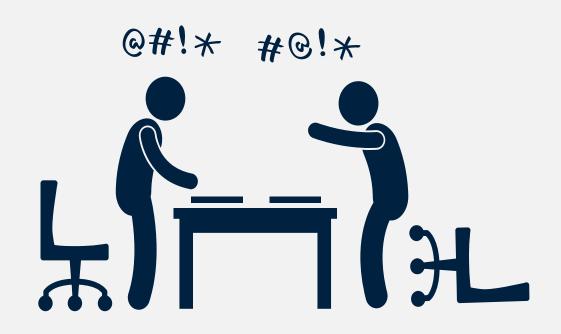


Development of labour productivity per hour worked



#### **Conflict Management**





2014

approx. 70,000 court cases in building and architectural matters in Germany.

## In order to match the market requirements we need:

- a culture change
- new contract models

in our industry.

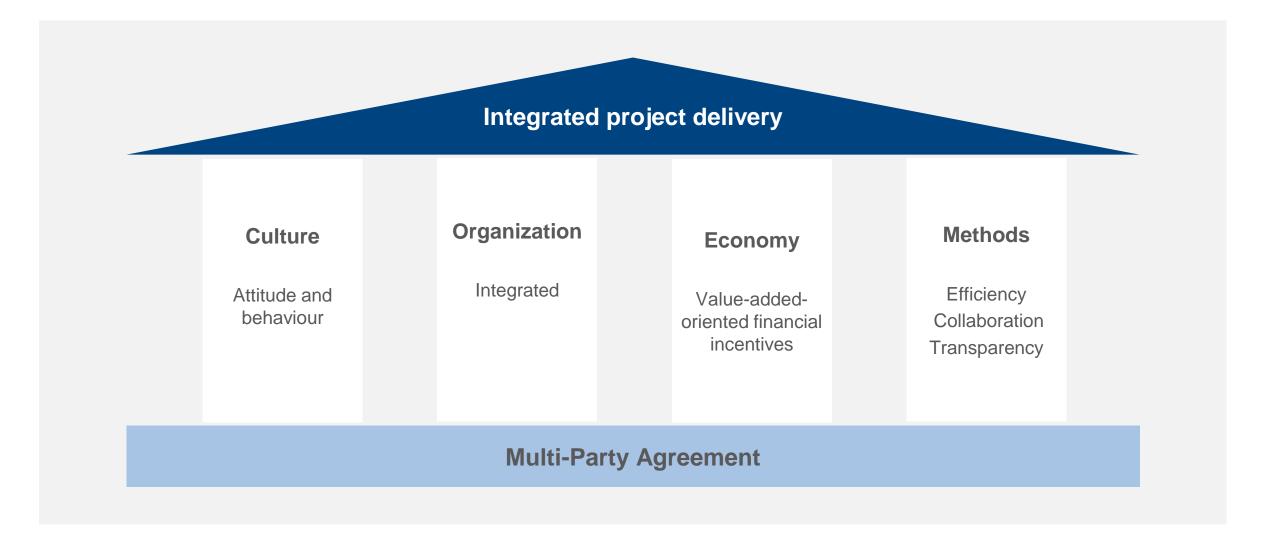
#### Cooperation needs attitude.

And:

Cooperation needs structures and processes.

### Integrated project management is based on several columns. Building blocks for a system and culture change.

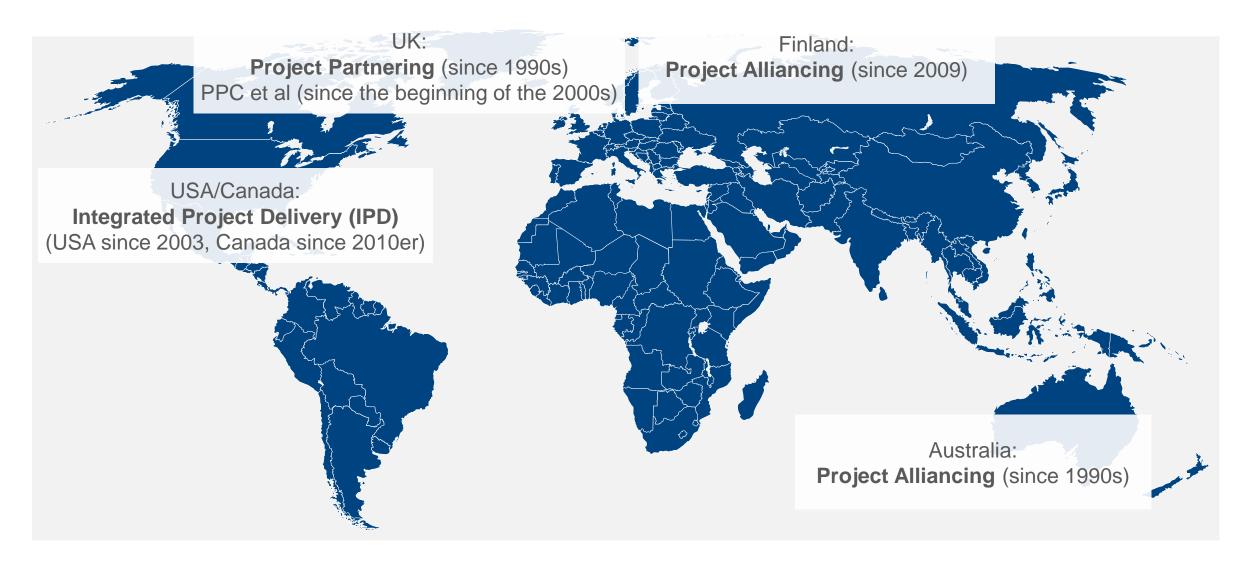




## Overview of integrated project management worldwide

#### Worldwide overview





#### Development in Germany





• Since 2014 - German Lean Construction Institute (GLCI)





• Since 2016 - Initiative TeamBuilding changed to IPD Competence Center as part of GLCI since 2020



Since 2017 - Working Group XI "Innovative Contract Models" of the German Building Court Conference



Since 2018 - First pilot project in Germany (Kongresshotel Hamburg)



• Since 2020 - First pilot in the public sector in Germany

#### 7th German Building Court Conference

ECE

Hamm 04/05. May 2018

Call to **develop best-practice models** for integrative project management (based on international experience).

Furthermore, it was found that "integrative project management" was not against

- Competition Law
- Law on contracts for work and services
- Company Law

...in this case.

#### Target:

Inclusion of a mission statement in the BGB for integrative project management



#### Suitability matrix for multi-party contracts



Source: Journal Bauingenieur Sonderdruck from issue 10 (2013), Schlabach / Racky

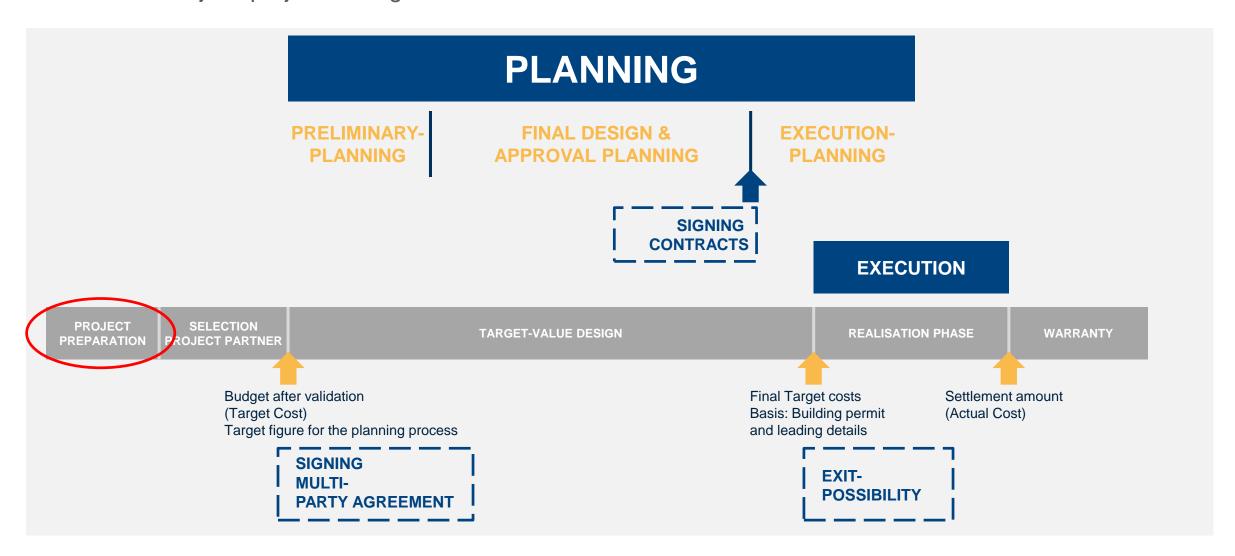
		1	2	3	4	5		Weighting x Points
Project volume [Mio. Euro]	5,6	< 25	25 - 50	> 50 - 80	> 80 - 100	> 100	5,0	0,28
Market structure, number of suppliers	2,7	> 10	8 - 10	5 - 7	2 - 4	0 - 1	4,0	0,11
Entry of the construction company after HOAI work phases (LP)	5,6			LP5	LP3-4	LP1-2	4,0	0,22
Uncertainty regarding the building project, consequence k* [%]	22,2	k < 3	3 ≥ k < 5	3 ≥ k < 5	10 ≥ k < 20	k ≥ 20	4,0	0,89
Stakeholder influence, consequence k* [%]	11,1	k < 3	3 ≥ k < 5	3 ≥ k < 5	10 ≥ k < 20	k ≥ 20	4,0	0,44
Fast Track-Processing, Degree of completion Execution planning [%]	13,9	100,0	75,0	50,0	30,0	10,0	5,0	0,70
Probability of significant design changes [%]	19,4	< 10	≥ 10 - 40	> 40 - 50	> 50 - 75	> 75	4,0	0,78
Optimisation of project costs consequence k* [%]	13,9	k < 3	3 ≥ k < 5	3 ≥ k < 5	10 ≥ k < 20	k ≥ 20	4,0	0,56
Suitability of conventional forms of execution for the realisation of aspects not related to costs or deadlines (e.g. tenants / users)	5,6	well	well	medium	low	very low	5,0	0,28
n.n								0,00
Total weighting / Total points	100,0	Suitability of a multi-party Agreement from 4 points						4,25

<sup>\*</sup> based on the manufacturing costs

#### Lean IPA | Phase 1 - Project Preparation



Phase model of joint project management



#### Location | Property

Urban environment





#### First pilot project in Germany

Project preparation / Owner's programme





#### **Technical data**

Hotel: 40.000 m<sup>2</sup>

Room: 700

Congress area: 4.500 m<sup>2</sup>

Underground car park: 400 PL

Start of planning: 2017 / 2018

Start of construction: 2019

Completion: 2023

#### Lean IPD | Owner's programme



Cost estimation

**Suitability** matrix

**Profitibility** calculation

Functional building description

# Why do project partners decide to participate in multi-party agreements?

#### Lean IPA | planner's perspective



In this contract model, there is a 360-degree view of the entire project from day one. The cooperation of planning and construction enables the building to be supervised holistically in the sense of the "master builder" and thus to create sustainable quality.

#### **NICOLAUS GOETZE**

Partner | gmp general planning company mbH

#### Lean IPA | Construction company perspective



No construction site is without problems. This is due not least to the different interests of the parties involved in the construction. We have overcome this problem because of joint collaboration between the clients, contractors and planners already in the early planning stages.

**JENS QUADE** 

Technical Management | Ed. Züblin AG

#### Lean IPA | masterminds from teaching and research



Integrated Project Delivery is a highly effective method for delivering complex projects. Harnessing the knowledge and skill of the entire design and construction team, IPD overcomes many of the dysfunctions documented by the Construction Users Roundtable, the World Economic Forum, McKinsey Global Institute and others.

HOWARD W. ASHCRAFT HansonBridgett Attorneys

#### Lean IPA is a holistic approach

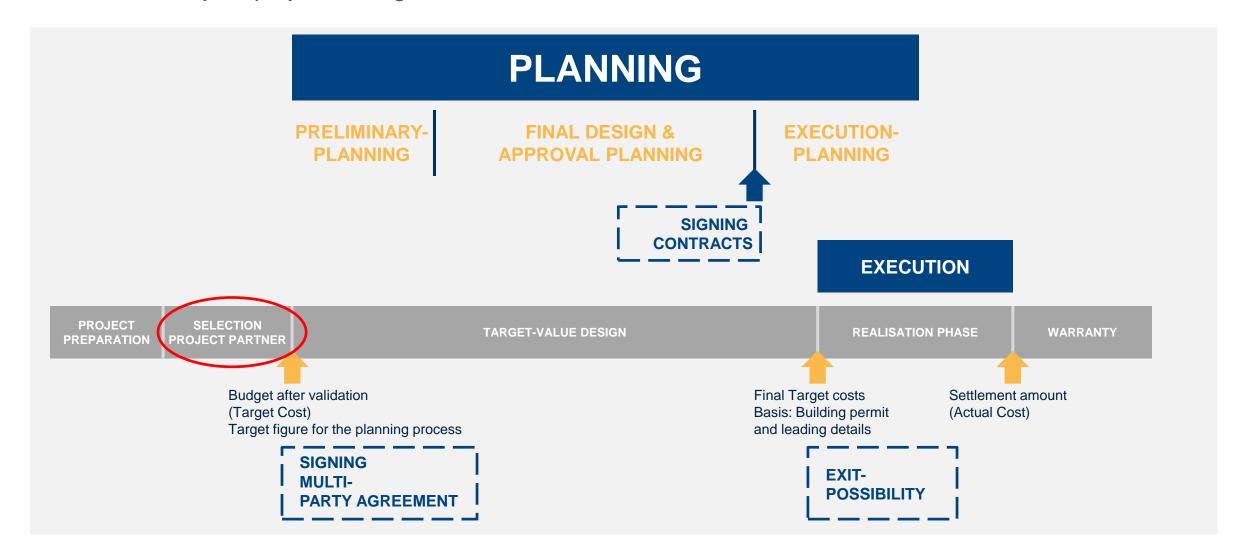




#### Lean IPA | Phase 2 - Selection of project partners



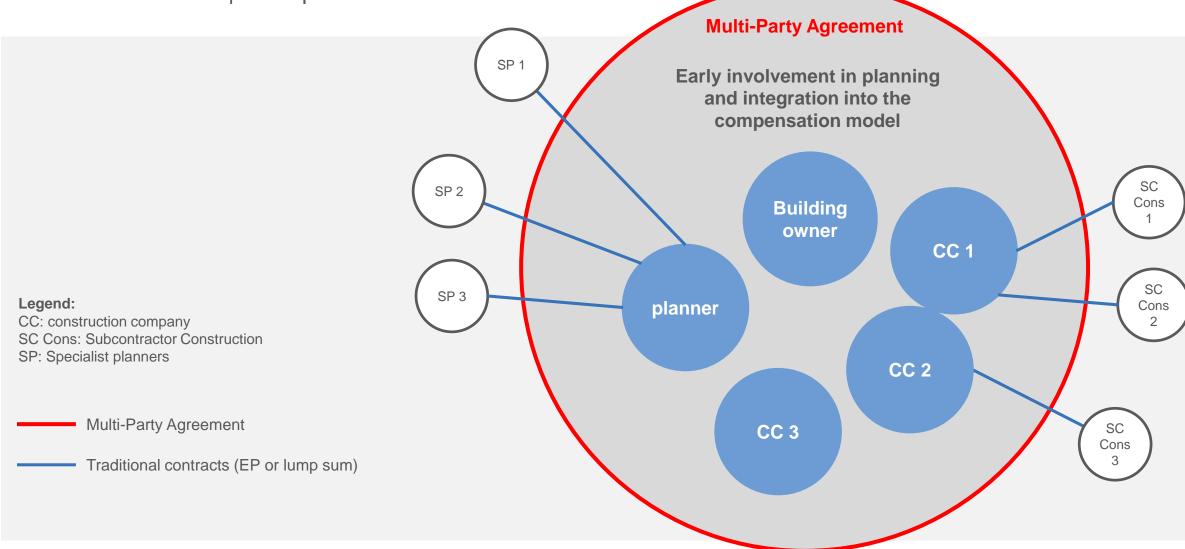
Phase model of joint project management



#### Project organization

ECE

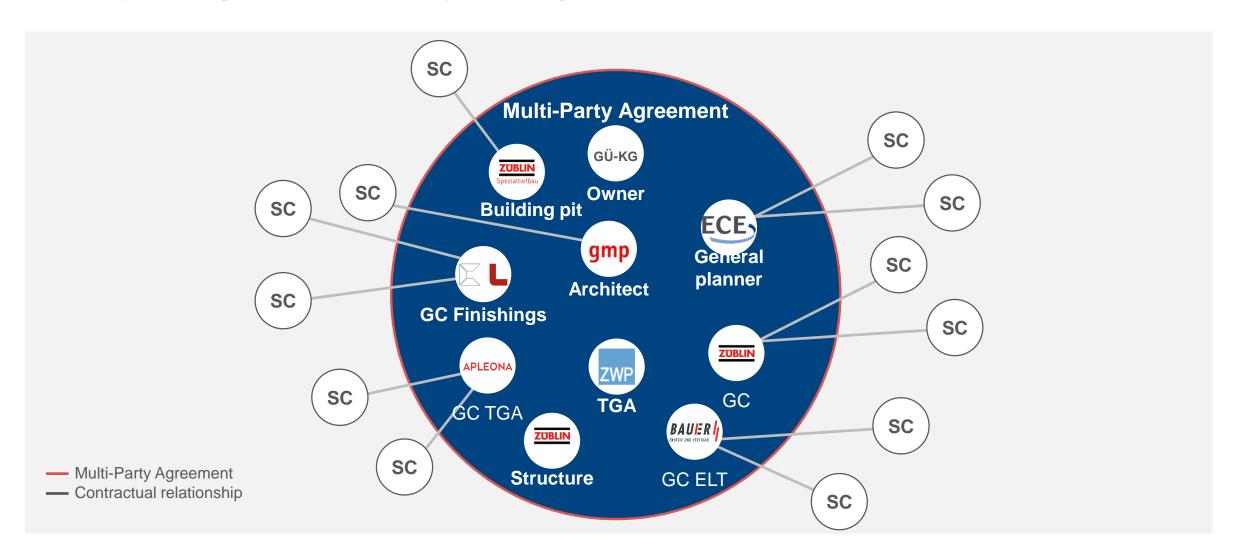
Contractual relations | Example



#### **Project Organization**

#### ECE

#### Pilot project Kongresshotel HafenCity Hamburg



#### Special features of integrated project delivery



- "Spirit of the contract" as in "Best for Project"
- Relational contract (Rules of cooperation are the main focus).
- Common project goals
- Integrated organization
- Decision-making mechanisms
- Dispute resolution mechanisms
- Project management and planning methods
- Compensation model with incentive system
- Extensive limitations of liability to promote innovation and collaboration

•

#### Cultural change | Cooperation



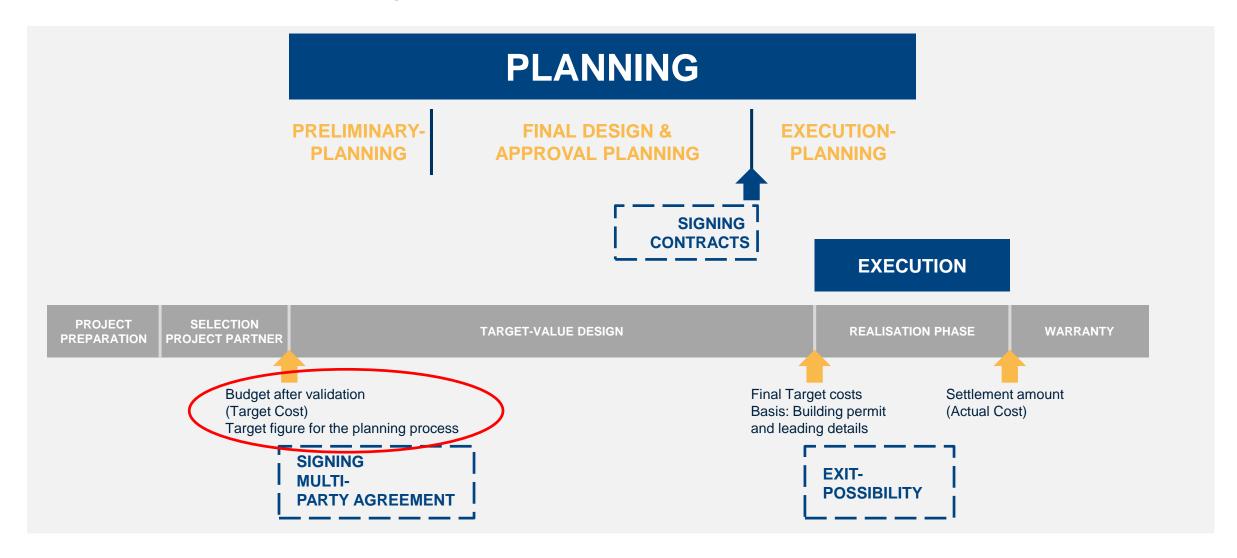
Why is the project culture important?

- IPD relies on a high degree of collaboration to achieve the project objectives.
- The attitude and behaviour of the project participants plays a decisive role.
- Without this attitude the project development model cannot be successful.
- It is an essential leadership task to develop a collaborative culture in the project.

#### Lean IPA | Phase 3 - Target Cost



Phase model of joint project management



#### First pilot project in Germany

**After** validation





#### **Technical data**

Hotel: 38.000 m<sup>2</sup>

Room: 680

Congress area: 3.500 m<sup>2</sup>

Office space: 6.000 m<sup>2</sup>

Underground car park: 230 PL

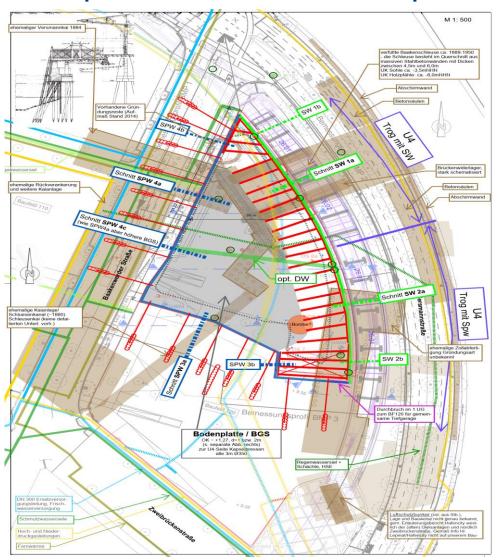
Start of planning: Q2 2019

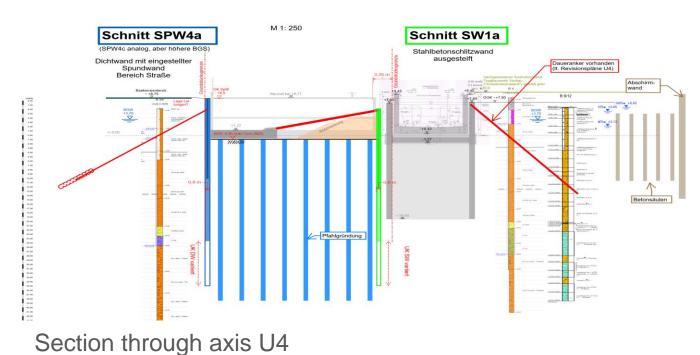
**Start of construction: Q1 2020** 

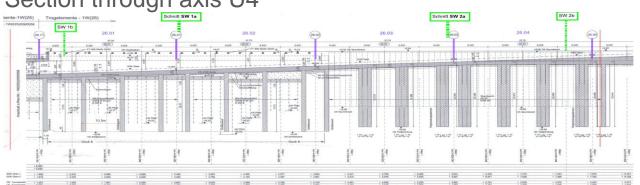
Completion: Q4 2023

## Risk management in Lean IPA / Example of the excavation pit at the Kongresshotel Hamburg



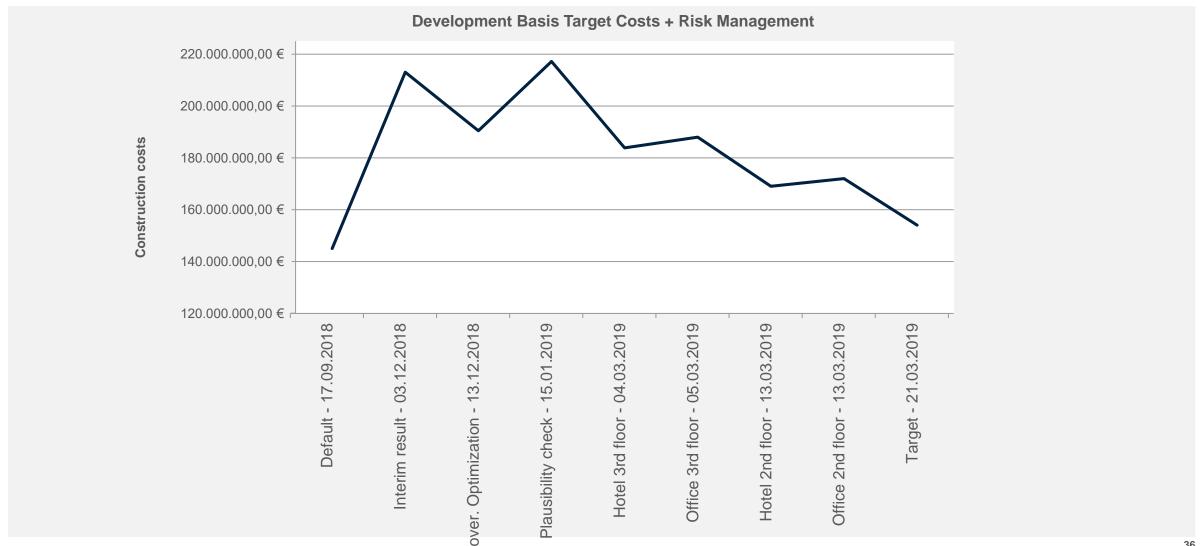






#### Validation result Costs + Target

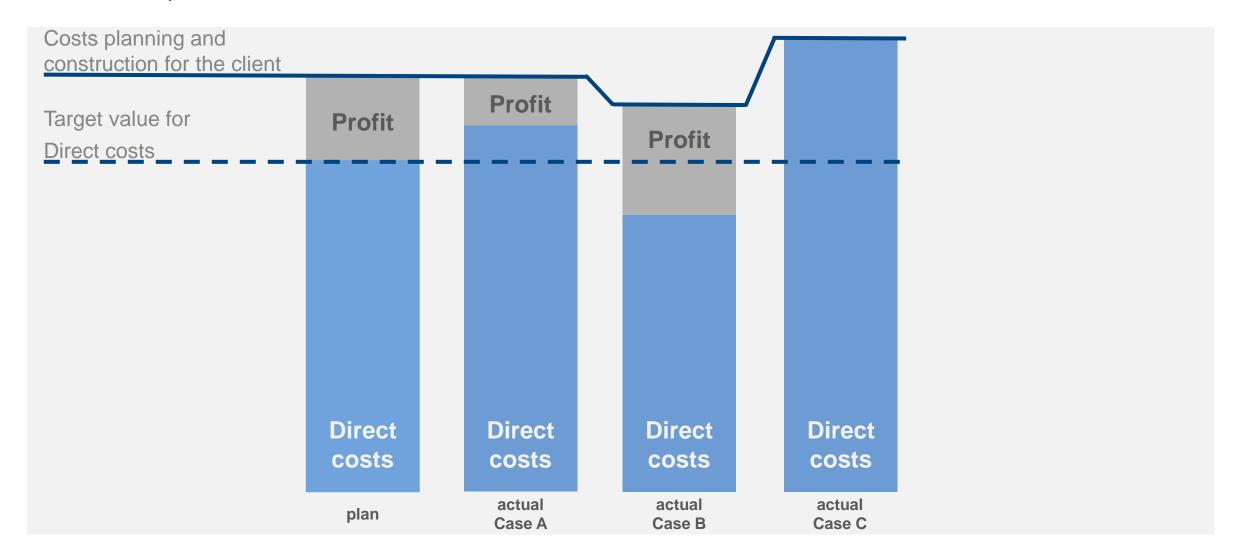




# Compensation model



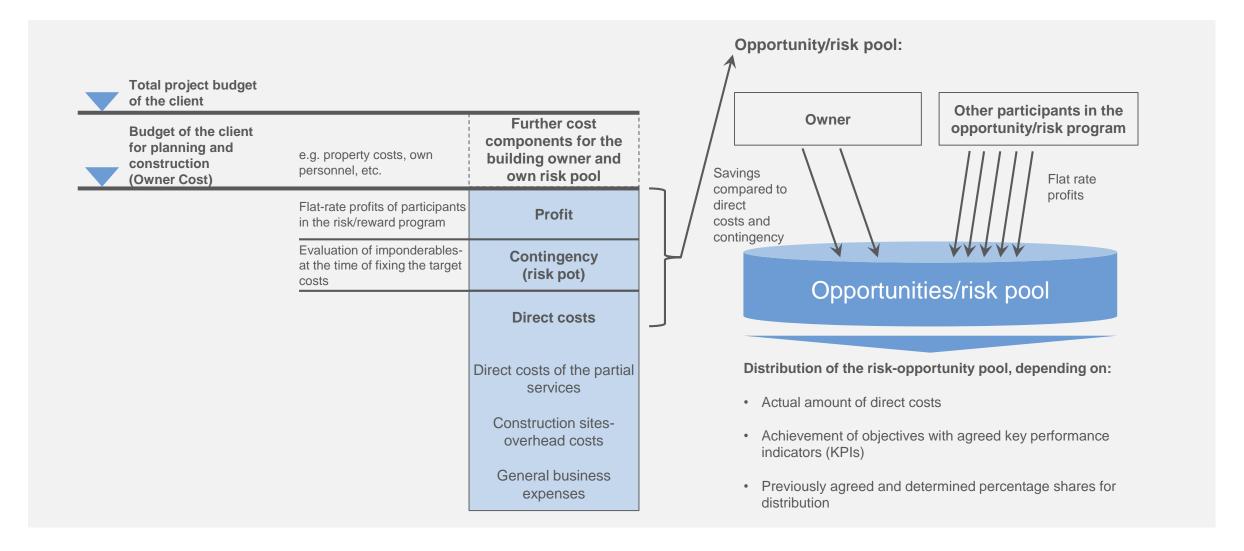
Schematic representation of the mode of action



# Compensation model

#### Basic structure





# Compensation model



#### Objective

- First priority:
  - Orientation of the economic interests of the project participants towards the achievement of the project objectives
- I.e. collaboration and decisions in the sense of "best for project". are in the economic interest of the parties concerned
- The participants should have an economic incentive,
   communicate problems and risks at an early stage
- Stakeholders should have an economic incentive to develop proposals for good solutions and to participate proactively in finding solutions
- The participants should have an economic incentive,
   to act in a solution-oriented manner when problems arise and not to switch to confrontation or defence strategies

## **Project Organization**

ECE

Decision making, escalation and conflict management

(4) ADR procedure

e.g. mediation or adjudication

(3)
Decisions at management level in accordance with project objectives based on consensus

(2)
Decisions at project management level in accordance with project objectives based on consensus

(1)
Decisions at team level in accordance with project goals according to the consensus principle

#### Senior Management Team

Representatives of the client and members of the core team

Project Management Team
(1 overall project manager and other members)
Representatives of the client and members of the core team

#### **Extended Project Team**

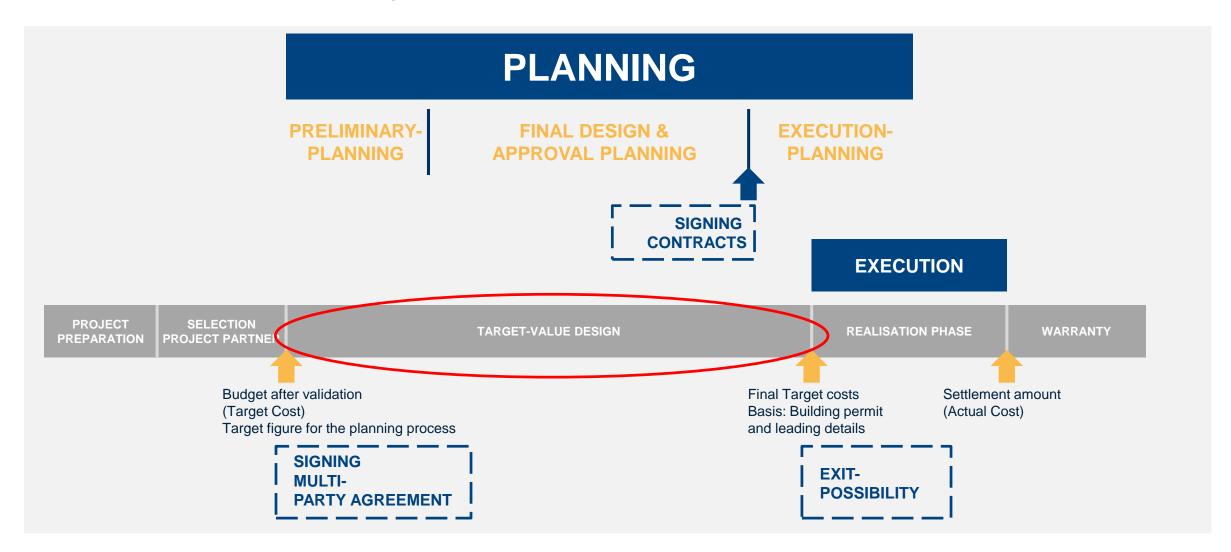
All parties involved (user representatives, client representatives, Members of the core team, other project participants, ...)

Project support Conflict management

# Lean IPA | Phase 4 – Target Value Design

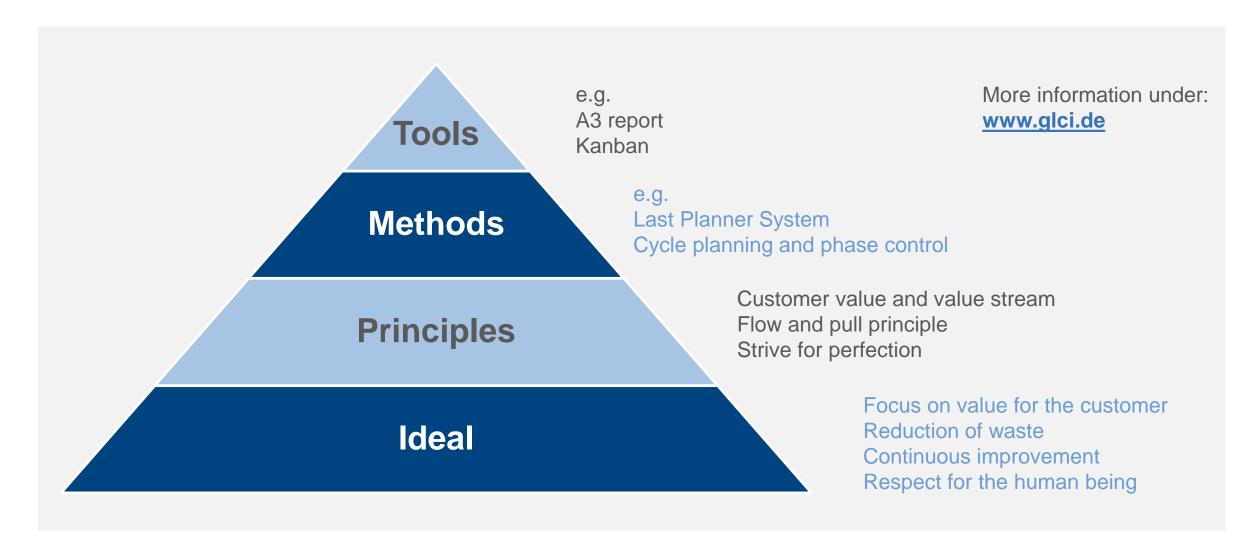


Phase model of joint project management



# Lean as management philosophy



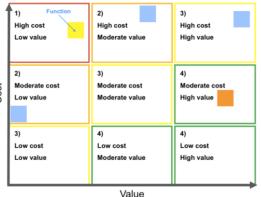


# Collaborative planning and project management methods



Lean Construction, BIM, etc.

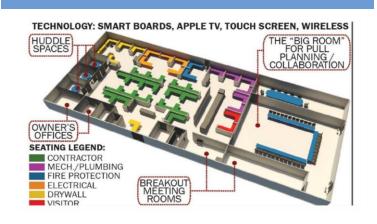
# Target Value Design (TVD)



#### **Last Planner System**



#### **Co-Location**



#### **Choosing by Advantages (CbA)**



#### **Big Room**



#### BIM



# Values and principles of cooperation

#### **Examples Project Charter**







- Personal commitment of managers and all project participants
  - Transparency, openness and honesty
  - Respectful and appreciative treatment of each other
  - Open and constructive faultsand feedback culture
  - Readiness for continuous learning
  - ...

# Example cooperation barometer





# Conclusion

### Conclusion



In order to realize real cooperation for the benefit of all parties involved in complex construction projects, it is necessary

a change of culture

#### and

a change of system to promote collaboration and value creation.



Members SMT and PMT at the signing of the contract for the first pilot project Lean IPD in Germany